

# The Art And Science Of Positive Patient Interactions To Build A Successful Implant Practice



Presented by: **BIOMET 3i™**  
And Dr. Robert Lockhart

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Knowledge

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## Course Topics:

- Building Trust With Your Patients
- Improving Inquiry And Listening Skills
- Helping Patients Make Good Treatment Decisions
- Measuring Success

## Course Objectives:

At the end of the course, the participant should be able to:

- Understand the role of patient trust in the practice
- Practice the specific inquiry and listening skills that increase patient trust
- Understand how to help patients make good treatment decisions
- Measure patient acceptance of care for continuous improvement of case presentations

## Speaker: Robert Lockhart, DDS, MS



Dr. Robert Lockhart is the director of the Predoctoral Periodontics Program and the Division of Continuing Education at the University of Nevada Las Vegas School of Dental Medicine. He received his Doctor of Dental Surgery from Indiana University and his Master Degree in Periodontics from the University of Missouri, Kansas City, Missouri. Dr. Lockhart was in private periodontal practice for 15 years before entering academics full time. He has been active in post-doctoral periodontal training programs, including implant surgery, for the past 18 years. His educational focus has been in the areas of comprehensive treatment planning, patient communications, performance goal setting and team development. Dr. Lockhart has given more than 100 presentations to local and national dental groups including the AGD, ADA and AAP.

**Dates:** Thursday,  
November 18, 2010

**Venue:**



the perfect blend of art, science and service

Las Vegas Esthetics  
2545 West Cheyenne Avenue  
Las Vegas, NV 89032  
702-889-5081

**Time:** Registration: 5:30pm  
Seminar: 6:00-9:00pm

**Fee:** Complimentary  
Dinner is provided

**To Register:** Please call Erin Moore at 702-343-7535.

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